

Frequently Asked Questions

RBHS Service Changes: Medicaid Bulletin #15-019

- 1. The bulletin says the new rates are retroactive for dates of services on or after March 1, 2015. How do I get reimbursed at the new rate for the services I've already billed since then?**

To be reimbursed at the higher group rate, providers should void and replace claims with dates of service on or after March 1, 2015. **Note: this only applies to H2017, with the new U Code modifiers.**
- 2. As a private provider, if I get a referral from a state agency do I still need to go through KEPRO?**

Yes. The referral form from the state agency is the initial document needed to submit to KEPRO to authorize services. KEPRO will issue PA numbers regardless of referral source. The Diagnostic Assessment (DA) will need to be completed within 14 calendar days from receipt of the approval letter from KEPRO. (Exception: private RBHS providers serving children and adolescents in foster care are exempt from the KEPRO process.)
- 3. What document sets do I need to submit if I get a referral from outside a state agency?**

In addition to the QIO Prior Authorization Request Form and any additional supporting documentation, the following document sets would be submitted to KEPRO for PA:

 - Beneficiaries ages birth-18 months: DA and PSI
 - Beneficiaries ages 18 months-5 years: DA and CBCL
 - Beneficiaries ages 6-21: DA and CALOCUS
 - Beneficiaries 22 and older: DA
- 4. Do the new requirements outlined in this bulletin mean that our Rehabilitative Behavioral Health Services (RBHS) clients travel to two different providers for assessments before services start?**

The same provider could conduct both the Diagnostic Assessment (DA) and the age-appropriate assessment tool (PSI, CBCL, CALOCUS) as long as they are a Licensed Practitioner of the Healing Arts (LPHA). Providers must be credentialed to interpret the assessments, in accordance with the minimum qualifications outlined in the manual of each assessment tool (see links below). CALOCUS providers must be certified by SCDHHS to conduct the CALOCUS in South Carolina.
- 5. If I am a private RBHS provider, can one of our in-house LPHAs complete the DA?**

Yes, as long as the LPHA is licensed to practice at the independent level in South Carolina, or is co-signed by an LPHA who is licensed at the independent level.
- 6. There are two assessments, 90791 and H2000. If I have a Licensed Professional Counselor who is CALOCUS certified, can the LPC perform the assessment in-house?**

Yes, the 90791 (Psychiatric diagnostic evaluation, without medical) and the H2000 (CALOCUS Assessment) can both be conducted in-house by the LPC. (Refer to the manual for a full list of eligible providers.)

7. Can the psychological evaluation from Department of Juvenile Justice (DJJ) be considered as the DA by an independent LPHA?

Yes, if it meets all of the requirements of the Diagnostic Assessment, as outlined in the RBHS manual.

8. What is the timeframe for the DA and age appropriate screening tool to be considered current with respect to the request for prior authorization?

If the DA and age appropriate screening tool were conducted within the last 30 days, they are considered current, as long as the DA is completed or co-signed by an independently licensed LPHA, and the screening tool is interpreted by a qualified professional, as outlined in the assessment manuals.

9. For the initial prior authorization period, if a DA was completed within the last six months, what type of assessment should be completed?

A Mental Health Comprehensive Assessment Follow-Up should be completed or co-signed by an independently licensed LPHA.

10. If the recommendations from the state agency differs from the recommendations by the RBHS private provider's independently licensed LPHA, which ones should a private provider follow?

It is expected that clinical consultation and communication occur between the private provider and the sources of the recommendations. If there is still a difference of clinical opinion, the recommendations from the state agency prevail.

11. Who are the SCDHHS certified CALOCUS providers in this state?

Please use the link below to find other CALOCUS certified providers.

<https://www.scdhhs.gov/site-page/calocus-provider-directory>

12. What if I am a certified CALOCUS provider in SC? Can I be listed on this website?

Yes. If you are currently a certified CALOCUS provider and would like to be listed, please contact Courtney Montgomery at Courtney.Montgomery@scdhhs.gov.

13. How do my other clinicians become certified?

Information on CALOCUS training and certification can be located at

<http://training.scdhhs.gov/academy/mod/quiz/view.php?q=3>)

14. Can current RBHS providers expand to other locations?

Expanding RBHS programs to other areas in SC is not currently an option as SCDHHS is under a temporary CMS moratorium on enrollment for RBHS providers. SCDHHS will provide subsequent notice regarding a change in the status of the moratorium.

15. What is the definition of Serious Emotional Disturbance (SED) or Severe and Persistent Mental Illness (SPMI)?

Please refer to the Federal Register, Volume 58, No. 96, Thursday, May 20, 1993, pages 29422-29425 for a basic overview of these definitions.

<http://www.samhsa.gov/sites/default/files/federal-register-notice-58-96-definitions.pdf>

16. Can we use Telepsychiatry?

This service is currently only available in the Community Mental Health Centers. Telepsychiatry cannot be used to complete the CALOCUS.

17. How is group PRS defined?

A group service is defined as an intervention where there is more than one participant being served at the same time. If there are two or more participants in a group, you must bill the service at the group rate, and the documentation must indicate that a group service was provided. You may provide PRS services at a maximum staff to member ratio of 1:8. An individualized clinical service note (CSN) must be completed for each participant.

18. What if there is a waiting list to be evaluated using the CALOCUS?

Community Support Services are not defined as urgent or emergent services. Therefore, we do not anticipate undue difficulty for Healthy Connections Medicaid members accessing these services. If members are in need of immediate intervention, they may access crisis intervention services. Also, there are more certified CALOCUS providers available than are listed on the website. When someone is certified to provide the CALOCUS, SCDHHS asks their permission to publish their information on the website. The names on the list represent only those who have given SCDHHS permission to do so. If you are unable to locate a certified professional to conduct the CALOCUS, please contact Courtney.Montgomery@scdhhs.gov.